



Powering Enterprise

* Generator sets

* Power units

114 S. Shirk Rd New Holland PA, 17557 - 362 Blackburn Rd Quarryville PA, 17566

717-354-3322

Warranty terms on engines and parts sold by HooverTec, LLC

– These warranty terms apply only to engines and parts sold by HooverTec, LLC –

Please review these terms thoroughly!

HooverTec, LLC will provide warranty coverage on all new engines and parts according to the manufacturer's warranty statement. If service is provided on any engines and / or parts, HooverTec, LLC will invoice all non-warrantable items and / or services, including shipping costs and labor cost incurred by HooverTec, LLC.

Warranty covers workmanship and premature failure. Warranty is void if engine and / or parts have been abused, misapplied or otherwise neglected. Warranty does not cover failure resulting from misapplication, operating engine with inadequate cooling, the use of non-approved or contaminated fuels or lubricants, lack of or incorrect maintenance, incorrect repair, improper storage, incorrect starting, stopping or operating procedures and the use of non-approved parts. Running engine without oil or coolant voids warranty. Operating engine at a light load for long periods of time can result in wet stacking which is not covered by warranty. Warranty does not cover serviceable items such as oil filters, air filters, fuel filters, injector nozzles, drive belts, lubricants and coolants. HooverTec, LLC reserves the right to replace rather than repair the product at its own discretion.

HooverTec, LLC does not accept responsibility for any business or personal costs and/or other losses which may result from a warrantable failure. HooverTec, LLC does not accept responsibility for any incidental, consequential or related cost, such as costs for travelling or transport, extra costs due to the installation making the product inaccessible, loss of use, loss of time, loss of profits or damages to other parts or goods or any losses that may result from the warrantable failure.

If failure is covered by warranty, repairs will be performed at our location. HooverTec, LLC can provide field warranty service, but travel time and expenses will be invoiced unless covered by the manufacturer. HooverTec, LLC may choose to authorize a local repair shop of their choice to do the warranty repairs. Transport of failed product will not be reimbursed.

HooverTec, LLC offers commissioning on all engines sold by HooverTec, LLC. If HooverTec, LLC is present on site at the time the engine is placed in service, we will test engine safeties and provide any advice or direction needed to complete job and approve that the system is installed in accordance with manufacturer's specifications. This service will be invoiced, based on time and material used.

If HooverTec, LLC is not on site to commission engine(s) when placed in service, HooverTec, LLC will not be responsible to provide warranty coverage beyond the manufacturer's stated coverage.

If you have any questions concerning these warranty terms,
Please do not hesitate to give us a call! 717-354-3322